

## Why Version 0.5.1 Mature for FREE and 0.6 RC1 beta for Paid Subscribers?

Some users have been confused by the versioning system followed by us for Ajax Whois, so, please note the following:

1. Ajax Whois 0.5 is a mature product and is provided FREE to all the registered users.
2. Ajax Whois 0.6 RC1 in which we have added many new features which are still in beta state is provided to paid support subscribers as a bonus (added advantage).
3. No member is forced to buy support at Softuff. It is a sole discretion of the member to choose among paid or free support.
4. Ajax Whois default template uses a drop down which is created using Javascript and CSS. If your Joomla template uses absolute and relative positioning mechanism in css then the Ajax Whois drop down may not be positioned accurately. In this case a user has to modify the Joomla template css.
5. It is again the sole discretion of the user to get the Template css modified by himself, thro Softuff or anybody else.
6. As the product is FREE user is at liberty to get the template modification from any other party.

## Why paid support and What you get as a paid subscriber?

- We answer all queries. Even if somebody posts a query in the [Softuff forum](#) or sends a [private message](#) to Admin or [mails to admin](#) or [Softuff support](#).
- . These all are FREE.

- Users subscribe to paid support to get priority over free support and solutions to more specific problems.
- Even when it comes to Joomla Template customisation our services are highly competitive as it is a part of Support. Customising a Joomla Template is more typical than writing a new template. Conversion of a Joomla template from positioning mechanism requires a lot of time and resources.
- You have access to [Priority Ticketing Support](#) if you are a paid subscriber.

You support the development of the project by subscribing to support. Even then if you feel like supporting the project you are not bound to.

Your complaints and suggestions are welcome. We are available 24 X 7 to even all the FREE members, you can just brows thro the forum and have a look on our responses.